

‘Masterpieces from the National Gallery, London’
How to buy timed tickets at **FamiPort**

Overview: How to buy tickets

1 Please visit nearby **FamilyMart** (Japan's major convenience store)

The logo for FamilyMart, featuring the brand name in blue text on a white background, with a green horizontal bar above and a blue horizontal bar below.

2 Please use **FamiPort** (multimedia terminal) in the FamilyMart store. Follow the guideline from p.3 to p.10 to get a receipt from the machine.



3 Go to the register with the receipt and make a payment. You will get tickets immediately at the register.

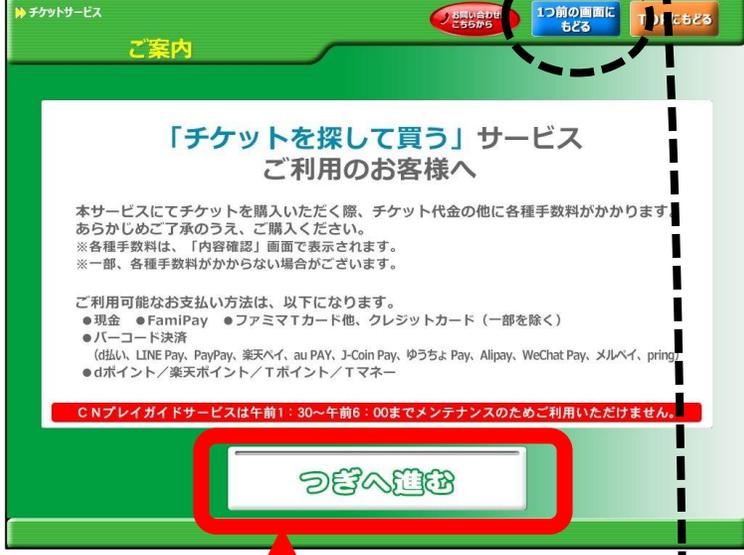
How to use “FamiPort” to buy tickets (1)



1. On the home screen, select the button #4 チケット (“Tickets”)



2. Select the button チケットを探して買う (“Search and purchase tickets”)



3. Tap the button つぎへ進む (“Next”)

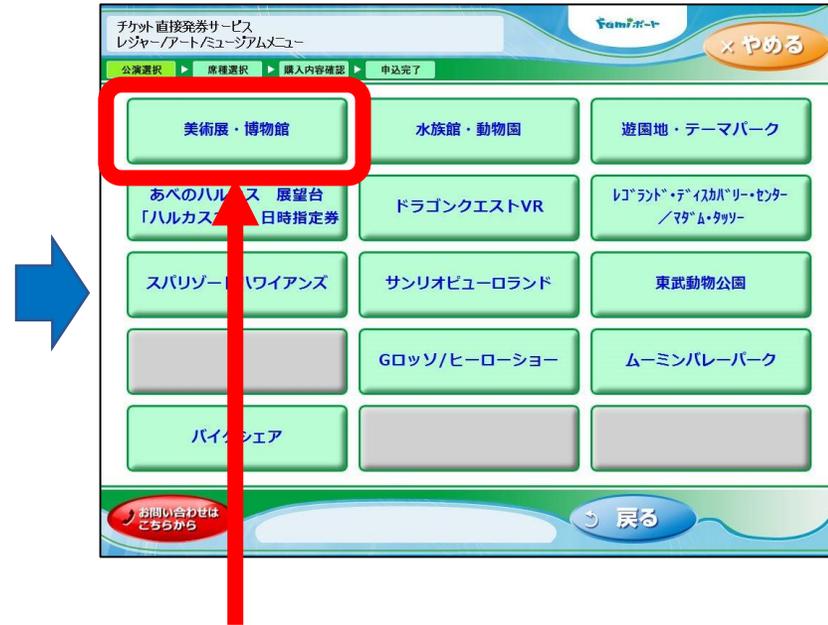
If you touch a wrong button, you can go back to the previous screen with the button



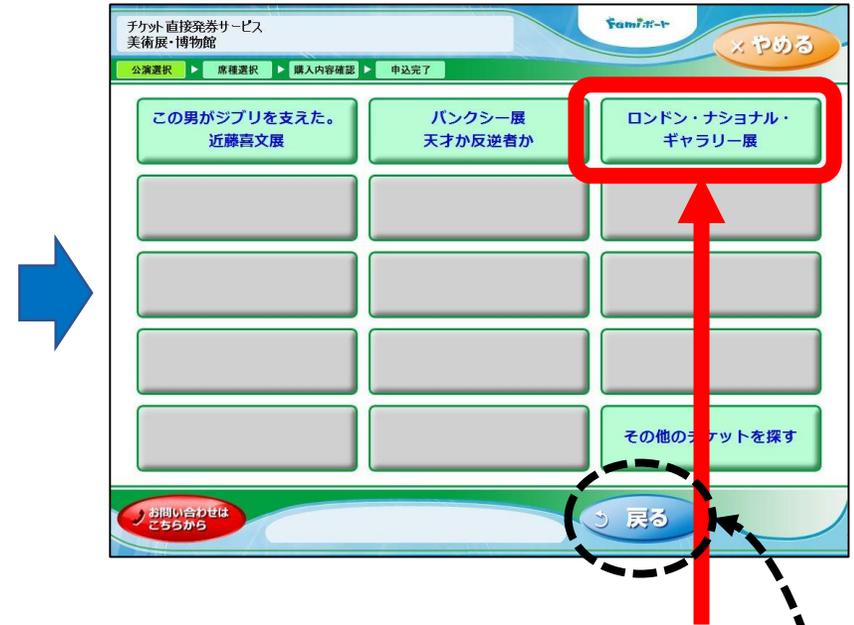
How to use “FamiPort” to buy tickets (2)



4. Select the button **レジャー/アート/ミュージアム** (Leisure activities, Art, Museums)



5. Select the button **美術館・博物館** (Museums)



6. Select the button **ロンドン・ナショナル・ギャラリー展** (The exhibition, *Masterpieces from the National Gallery, London*)

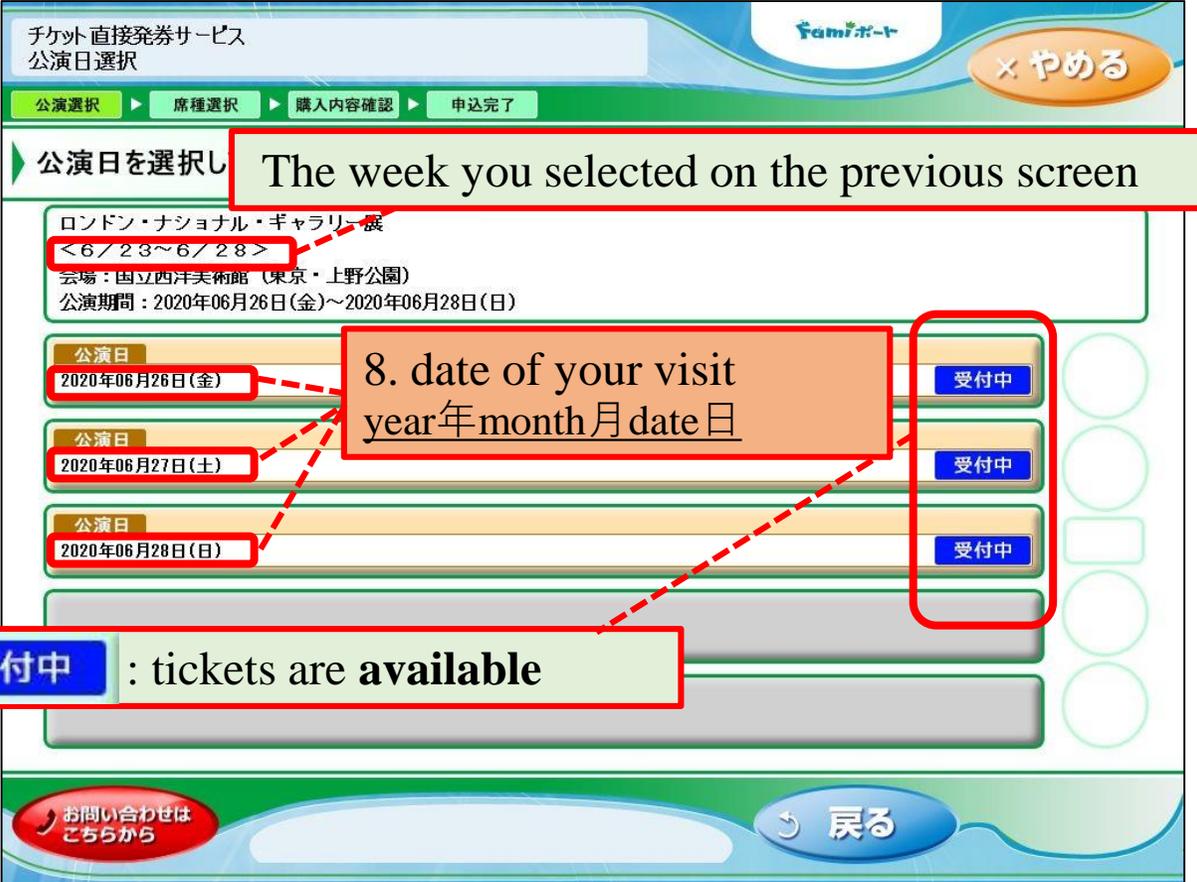
If you touch a wrong button, you can go back to the previous screen with the button



How to use “FamiPort” to buy tickets (3)



7. Choose **a week** of your visit



8. Choose **a date** of your visit

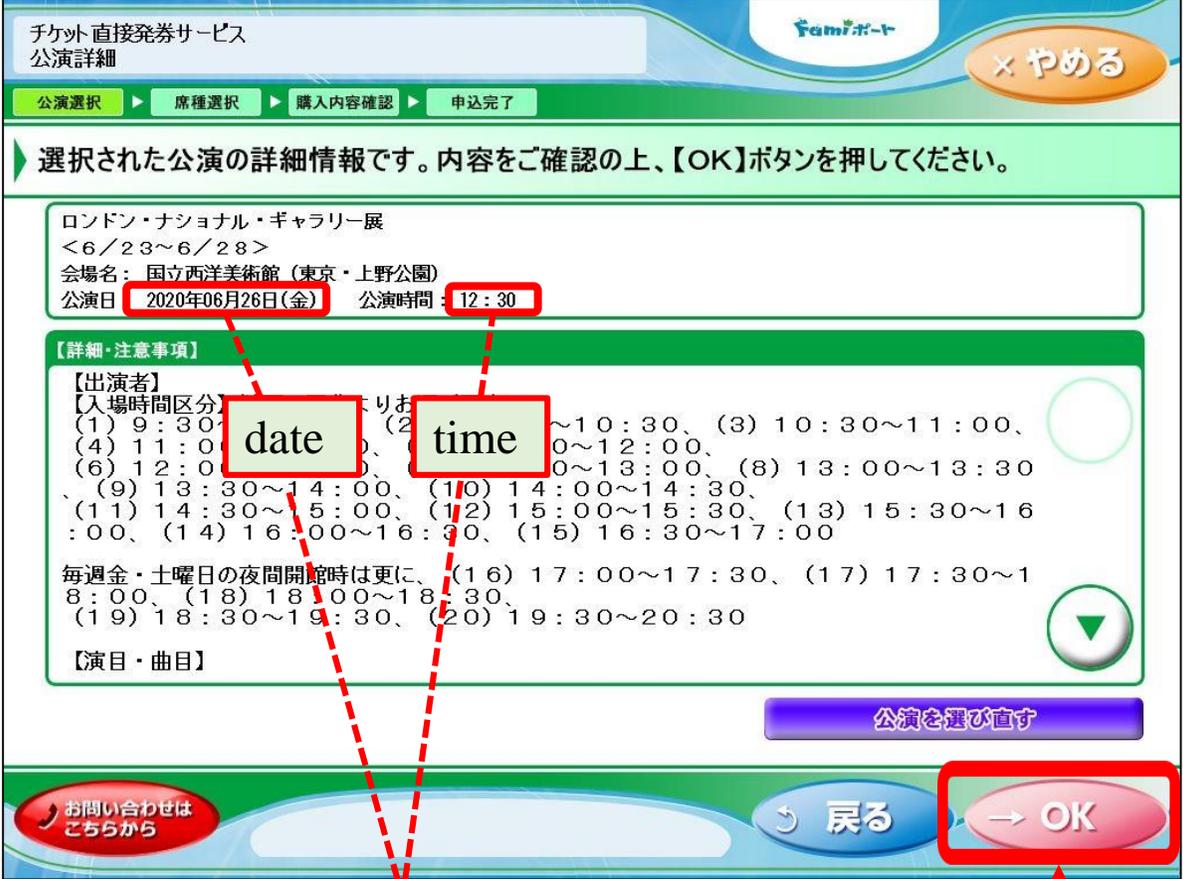
If you touch a wrong button, you can go back to the previous screen with the button



How to use “FamiPort” to buy tickets (4)



9. Choose **an entry time**



10. Confirm **your choice** and tap the button **OK**

If you touch a wrong button, you can go back to the previous screen with the button



How to use “FamiPort” to buy tickets (5)

Attention!

- The availability of the tickets are shown here;
 - ○ : available
 - △ : few tickets left
 - × : sold out
 - - : unavailable
- If the tickets are sold out (x), please go back to a previous step to choose another date / time slot.

チケット直接発券サービス
席種選択

公演選択 ▶ 席種選択 ▶ 購入内容確認 ▶ 申込み完了

× やめる

ご希望の席種の購入枚数を入力の上、【OK】ボタンを押してください。

ロンドン・ナショナル・ギャラリー展
<6/23~6/28>
会場名 国立西洋美術館 (東京・上野公園)
公演日 2020年06月26日(金) 公演時間 12:30

空席	席種	エリア等	購入単位	料金	数量
○	日時指定券入場券一般	adults	1	¥ 1,700	0
○	日時指定券入場券大学生	college students	1	¥ 1,100	0
○	日時指定券入場券高校生	high school students	1	¥ 700	0
○	日時指定券前売券用一般		1	¥ 200	0

空席情報の見方 ○:空席あり △:残りわずか ×:予定枚数終了 -:受付不可

合計金額 ¥ 0

お問い合わせはこちら

戻る OK

11. Enter **the number of tickets** you need and tap the button **OK**

空席	席種	エリア等	購入単位	料金	数量
×	日時指定券入場券一般		1	¥ 1,700	0
×	日時指定券入場券大学生		1	¥ 1,100	0
×	日時指定券入場券高校生		1	¥ 700	0
×	日時指定券前売券用一般		1	¥ 200	0

空席情報の見方 ○:空席あり △:残りわずか ×:予定枚数終了 -:受付不可

You can go back to previous screens with the button

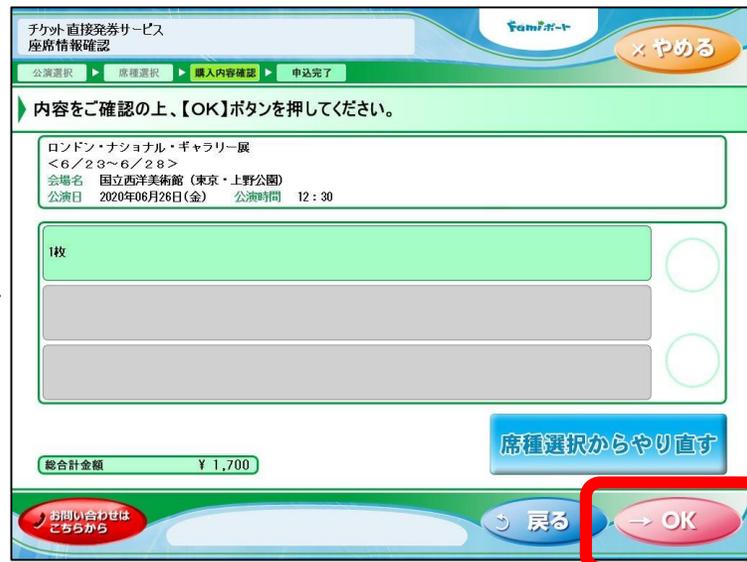


How to use “FamiPort” to buy tickets (6)

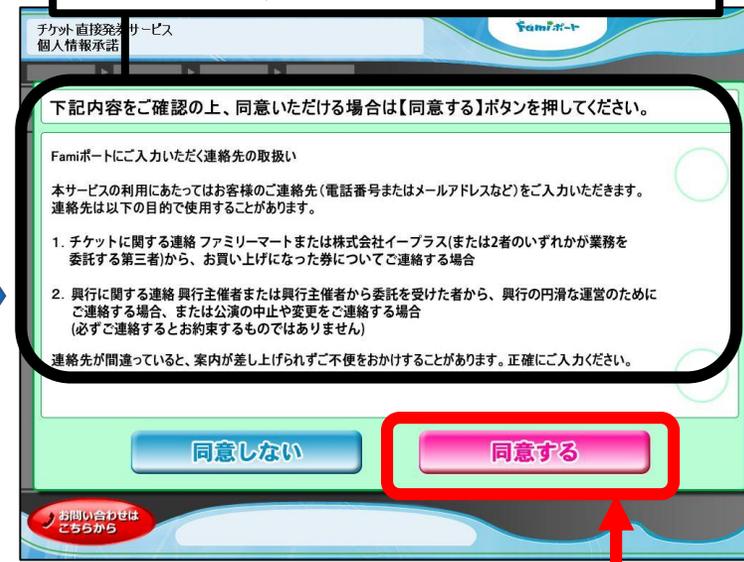
“Please put your name and phone number, which might be used for the purpose of some inquiry about your purchased ticket(s) or an event of emergency (e.g. exhibition cancellation)”



12. Tap the button **OK**



13. Tap the button **OK**



14. If you agree to share your contact information, please tap the button **同意する** (Agree) at the bottom of the screen

How to use “FamiPort” to buy tickets (7)



15. Enter your name and tap the button **OK**



16. Enter your phone number and tap the button **OK**

How to use “FamiPort” to buy tickets (8)

The screenshot shows the FamiPort ticketing interface. At the top, there's a navigation bar with 'チケット直接発券サービス' and '発券内容確認'. Below that, a progress bar shows '公演選択' (selected), '席種選択' (selected), '購入内容確認' (selected), and '申込完了' (not selected). A warning message states: '内容をご確認の上、【発券申込】ボタンを押してください。 チケットご購入後の内容変更・キャンセルはできません'.

The main content area displays event details: 'ロンドン・ナショナル・ギャラリー展 <6/23~6/28>', '会場名 国立西洋美術館 (東京・上野公園)', and '公演日 2020年06月26日(金) 公演時間 12:30'. Below this, it shows '日時指定券入場券一般' with '枚数 1枚 合計 1,700円'. There are two empty input fields for additional information.

The bottom section contains customer contact information: 'お客様の氏名 JANE SMITH', '電話番号 0570069911', and '席を確認する' button. There are also buttons for '電話番号を修正する' and '氏名を修正する'. The total amount is '総計金額 ¥ 1,700'. The '発券申込' button is highlighted with a red box and a red arrow points to it from below.



After the process is finished, a receipt will be issued from the machine. Please take it and show it at the register to proceed with the payment. **You will receive the ticket(s) immediately!**

17. Tap the button **発券申込** (ticketing request)